

## Registration & Payment

There are a number of ways to help pay for your girl's way to camp.

We accept credit cards online or by phone through GSACPC Customer Care Team. Girl Scouts may also apply Program Credits and/or Camp Vouchers for camp sessions or bus transportation. Program Credits or Camp Vouchers can be earned through the Girl Scout Cookie Program or Fall Product Program—review the [guidelines before redeeming credits](#).

## How to Register for Camp

Camp registration is first come, first served. We recommend booking as soon as possible to secure a place at your favorite camp properties.

1. **Select your camp session(s)**
2. **Choose additional options:** transportation, pre-ordered items (t-shirt, postcard, patch, mask, camp kit)
3. **Pay a deposit to hold your spot:** A 10% deposit is charged per camper for each 3-day+ session. For troop programs it is \$10 deposit per person. Deposits **must** be paid with a credit card, and are applied to the total cost of the camp session and are not transferable to another camper. **All deposits are non-refundable.**
4. **Select form of payment:** Use a credit card online or pay over the phone with the help of our Customer Care Team. You may apply program credits and/or camp vouchers.

Keep an eye on your email inbox: The camp fee balance is due on the Monday two weeks before the start of the session. An email reminder will be sent three weeks before the payment due date.

If you have questions or need help with online camp registration, contact our Customer Care Team by phone, email, or in-person (Monday-Friday, 8:00 am-5:00 pm):

- English (602) 452-7030 | [reghelp@girlscoutsaz.org](mailto:reghelp@girlscoutsaz.org)
- Español (602) 452-7011 | [preguntas@girlscoutsaz.org](mailto:preguntas@girlscoutsaz.org)

## Refunds, Cancellations & Changes

Cancellations, transfers, or any reservation changes must be emailed to Customer Care at [reghelp@girlscoutsaz.org](mailto:reghelp@girlscoutsaz.org).

## Refund Policy

For all camp sessions (including weekend programs):

- 16 business days before the session – 100% less deposit

- 11-15 business days before the session – 75% less deposit
- 6-10 business days before the session – 50% less deposit
- 5 or fewer business days before the session – no refund

If a camper must leave camp early:

- The camp fee, less the deposit, may be prorated and refunded.
- Camp fees will not be refunded if a camper leaves a session due to misconduct.
- Parents/caregivers are responsible for making all travel arrangements.

Refund requests will only be considered until the end of August, immediately following camp season. Refunds will not be given for no-shows.

Please email refund requests to Customer Care at [reghelp@girlscoutsaz.org](mailto:reghelp@girlscoutsaz.org).

*In the event Girl Scouts–Arizona Cactus Pine Council finds it necessary to cancel an event or program, all troops/ groups or individuals having submitted registrations and payments for that event or program will receive a full refund of all payments made via the payment type that was made upon registration.*

## **Camperships: Financial Assistance**

We want to ensure everyone who wants to attend camp can do so. If you believe paying for camp would pose a financial barrier, please apply for a campership.

- Camperships are not guaranteed for the full amount and will not exceed \$610. Once approved, it will be applied for one camp session per camper. Camperships include bus transportation.
- Recipients will be notified after cookie incentives are released at the beginning of April.
- Campers applying for camperships must register for a camp session and pay the non-refundable deposit before applying (a 10% deposit for week long camps or a \$10 per person deposit for troop/family camps).
- Camperships can be applied to troop or family camp weekends up to the cost of the camp.
- Trading post items, t-shirts, patches, and camp kits are not covered by camperships.
- Applicants must be registered Girl Scout members.